



Rev January 2025

## FACTS

### WHAT DOES AMERICAN BANK OF COMMERCE DO WITH YOUR PERSONAL INFORMATION?

#### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

#### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- Account balances and payment history
- Credit history and credit scores

When you are *no longer* our customer, we continue to share your information as described in this notice.

#### How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons American Bank of Commerce chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does American Bank of Commerce share?	Can you limit this sharing?
<b>For our everyday business purposes--</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
<b>For our marketing purpose--</b> to offer our products and services to you	Yes	No
<b>For joint marketing with other financial companies</b>	Yes	No
<b>For our affiliates' everyday business purpose--</b> information about your transactions and experiences	No	We don't share
<b>For our affiliates' everyday business purpose--</b> information about your creditworthiness	No	We don't share
<b>For our affiliates to market to you</b>	No	We don't share
<b>For nonaffiliates to market to you</b>	No	We don't share

#### Questions?

Call toll-free (888)902-2552 or go to [www.theabcbank.com/privacy-policy](http://www.theabcbank.com/privacy-policy)

## Who we are

Who is providing this notice?

American Bank of Commerce

## What we do

How does American Bank of Commerce protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

How does American Bank of Commerce collect my personal information?

We collect your personal information, for example, when you

- open an account or deposit money
- pay your bills or apply for a loan
- use your credit or debit card

We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

Why can't I limit all sharing?

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes—information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing. [See below for more on your rights under state law.]

## Definitions

Affiliates

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- *American Bank of Commerce has no affiliates.*

Nonaffiliates

Companies not related by common ownership or control. They can be financial and non-financial companies.

- *American Bank of Commerce does not share with nonaffiliates so they can market to you.*

Joint marketing

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- *Our joint marketing partner(s) include financial service companies.*

## OTHER IMPORTANT INFORMATION (Special Notice For Texas Residents)

**HOW TO FILE A COMPLAINT:** We are chartered/licensed/registered under the laws of the state of Texas and by state law are subject to regulatory oversight by the Texas Department of Banking. Any consumer wishing to file a complaint against us should contact the Texas Department of Banking through one of the means indicated below:

In Person or U.S. Mail:

Texas Department of Banking  
2601 North Lamar Boulevard, Suite 300  
Austin, Texas 78705-4294

Telephone Number:

1-877-276-5554 (toll free)

Fax Number:

512-475-1313

E-mail:

consumer.complaints@dob.texas.gov

Website Address:

<http://www.dob.texas.gov>